

Volunteer Update

As we farewell another year at Warrigal, it was wonderful to celebrate the festive season at our recent Volunteer Christmas parties in Goulburn and the Illawarra.

Both events were filled with joy, laughter, lots of fun, and a great opportunity to meet other volunteers across Warrigal.

On behalf of the management, staff, residents and families, I extend our heartfelt thanks for your support throughout 2023. Over the last 12 months, we've seen the extraordinary impact of your dedication and selflessness. Warrigal has over 400 volunteers, who have collectively contributed an astounding 37,474 hours across various roles such as:

Bus driving, knitting, memory books, Op Shop, auxiliaries, music, café, pastoral care, Church services, art therapy and the simple yet impactful cuppa and chat sessions, just to name a few. These activities may seem small, but each create joy that enriches the lives of our residents.

Your presence and commitment is not merely about the time you give; it's about the essence of community you create. You shower our residents with love and contribute to a safe place where older people can live their best lives on their terms. To put it simply, you make a difference - a profound and lasting difference.

As we embrace the festive season, we extend warm wishes to you and your families. May your holidays be filled with joy, love and moments of shared laughter, and we look forward to working with you in the coming year.

Thank you for making a difference.

Michelle Chate, Volunteer Coordinator



Photos from Christmas

All photos taken at our Christmas events can be viewed and downloaded via the following links:

Southern Volunteer Christmas

(Bundanoon, Goulburn, Queanbeyan, Stirling, Calwell and Hughes)

<https://photos.app.goo.gl/Q5Fk5zFPwipLS6H99>

Illawarra Volunteer Christmas

<https://photos.app.goo.gl/yiQ1ZabhupBtnsnD9>

Op Shop Christmas Closure



The Warrigal Op Shop will be closed from Friday 15 December 2023 until Wednesday 31 January 2024.

Our Volunteer Op Shop team thanks all our wonderful customers for their support throughout 2023 and look forward to seeing you all in the new year.



Southern Volunteer Christmas



Illawarra Volunteer Christmas



Goulburn Volunteers

A very warm welcome to **Adam Skelly**, the new Lifestyle Team Leader at Goulburn. Adam will be providing guidance and support to our dedicated volunteers. For Goulburn volunteers who need assistance, please feel free to contact Adam on 0488 712 487 or email askelly1@warrigal.com.au



I'd also like to thank Rachael Edwards for the many years of dedicated support provided to our volunteers. Rachael is still working at Goulburn, with a focus on Warrigal Social.

Thank You Video

THANK YOU!

At the Volunteer Christmas events, we presented a video expressing our thanks to all volunteers for their outstanding contributions throughout 2023. You can view the video on YouTube via the following link: <https://youtu.be/xfkNHuGy1BY>



Check out these **TIPS** to help you stay connected this holiday season.

Bus Driver Education



Our volunteer bus drivers participated in a recent Warrigal Bus Driver Education session, featuring practical demonstrations of safe practices, guidelines on reporting hazards and incidents, and the introduction of a new Bus Drivers Handbook. The session fostered open discussions to promote a safety culture and continuous improvement. This education initiative will be extended to our Southern homes in the new year.

Christmas Lights



We thank our volunteer bus drivers for the enormous work they do throughout the year. Their commitment shines even brighter during the festive season, as they have made themselves available to take residents on Christmas Light Tours. With the number of dazzling displays in the local community, these dedicated volunteers ensure that our residents don't miss out on the joy. Their enthusiasm and festive spirit truly make the holiday season brighter for everyone. *[Photo: Serena from Wollongong]*



Community Facilitators



Shell Cove - Scott Rayner 0476 858 872
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Queanbeyan - Kathleen Thompson 0408 486 016
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Pastoral Care

Hughes - Chris Nelson (02) 6283 4907
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Lifestyle Team Leaders

APR - Natasha McAlister 0476 858 870
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Bundanoon - Corae Marx (02) 4884 6100
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Calwell - Thanga Vaiphei (02) 6298 5200
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Coniston - Kylie O'Brien (02) 4229 4433
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Goulburn - Adam Skelly 0488 712 487
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Hughes - Sukhmani Pabla (02) 6283 4908
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Mt Terry - Kim Lillie (02) 4235 7600
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Stirling - Sushila Subedi (02) 6287 0200
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Wollongong - Wendy McKnight 0458 068 486
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